

WHAT'S IN IT FOR YOUR CUSTOMERS? - HOSTED CONTACT CENTRE

This document is designed to help start conversations with your end customers around Hosted Contact Centre. Instead of focussing on the technical capabilities of the product, it is based on the end customer problem that is being solved.



GAIN MORE INSIGHT

From the smallest to largest business, knowledge is key. With Hosted Contact Centre you can learn more about your contacts and improve the customer experience they receive. Use this insight to engage your customers seamlessly with inbound and outbound calling functionality.



COST EFFECTIVE

Get enterprise-level functionality at an affordable cost, with inexpensive and easy to roll-out upgrades also available when you need them.



FLEXIBILITY

You can't predict where your business will be in the next few years, so you need technology solutions like Hosted Contact Centres to easily adapt and scale to meet demand, ensuring you're set up to retain and win new customers.



DATA RECOVERY

With data being so integral to modern business operations take advantage of live disaster recovery capabilities and ensure you never lose the ability to interact with your valued contacts.



TRUSTED NETWORK

You don't want to get caught out, reliability and security are essential. Take advantage of a market leading solution delivered on a world-class network.



The information in this publication was correct at time of going to print. We may make minor alterations to the specifications of products which do not affect their performance, and may vary prices and delivery charges.

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