

WHAT'S IN IT FOR YOUR CUSTOMERS? - AVAYA CLOUD SOLUTIONS

Delivered by BT Wholesale

This document is designed to help start conversations with your end customers around Avaya Cloud Solutions. Instead of focussing on the technical capabilities of the product, it is based on the end customer problem that is being solved.



SIGNIFICANT SAVINGS

Updating the technology your business uses can often be expensive, but you'll avoid any major installation costs associated with on-premise contact centre solutions, instead gaining the flexibility of scale and operating costs provided by a hosted model.



ACCESS THE FULL FEATURED AVAYA AURA® CLOUD SOLUTION

Take your business to the next level and handle contact centre operations more effectively with full-feature functionality, all while remaining safe in the knowledge that the technology is underpinned by BT's network and Avaya's market leading products.



EASY SETUP

Make the switch and you'll be up and running in no time. Minimise downtime and enjoy faster access to new features, giving you the opportunity to take advantage of both enhanced contact centre options and unified communication functionality from one solution.



FUTURE-PROOF YOUR SOLUTION

No two businesses are the same. Get access to a product set which is tailored to you and complements your on-premise solution, so, as your business grows Avaya Aura® Cloud Solutions can be easily scaled to handle demand.



STAY UP TO DATE

Avoid the unnecessary pain and cost of platform upgrades, with smooth integration you'll get instant access to all the latest updates as they come available.



The information in this publication was correct at time of going to print. We may make minor alterations to the specifications of products which do not affect their performance, and may vary prices and delivery charges.

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