

Broadband Comparison

	Fibre (FTTP)	Fibre (FTTC)	ADSL and ADSL2+	ADSL
Description	BT superfast fibre direct to the end users premises.	BT superfast fibre to the cabinet over our 21C core network.	BT next generation ADSL2+ using our 21C core network.	BT legacy 20C broadband (where 21C not available)
Available products	WBC WBMC Broadband Complete Learn more about Fibre Broadband		WBC WBMC Broadband Complete	IPstream Connect WBMC Broadband Complete
Max downstream speed (Up to) Mbps	330	80	24	8
Max upstream speed (Up to) Mbps	30	20	1.28 (2.5 with Annex M)	0.8
Minimum throughput SLA options (down to) Mbps	Standard: 20 - 40Mbps Elevated: 70 Mbps	Standard: 20 - 40Mbps Elevated: 30 - 60Mbps	Standard: 12Mbps Elevated: 18Mbps	Standard: 2Mbps Elevated: 3Mbps
Coverage / availability	FTTP - available in over 400k homes FOD - available in over 15 million homes	Available in over 26 million homes	99.8% (96% ADSL2+)*	
Price	For full details of the prices please see our service provider price list .			
Total coverage	BT Wholesale cover 99.8% of UK lines			
Repair SLA options	Within 7hr / 20hr / 40hr fix			
Ordering options	XML via B2B gateway or Web portal			
Fault submission options	XML via B2B gateway or Web portal			

* Coverage shown indicates combined ADSL coverage offered through WBC and IPstream Connect. WBC ADSL is available for 96% of lines, IPstream Connect on a further 3.8% of lines. All coverage figures correct as of September 2016. FTTC coverage figures expressed as % of premises passed, WBC ADSL figures presented as % of lines covered.