Broadband comparison

	SoGEA	Fibre (FTTP)	Fibre (FTTC)	ADSL and ADSL2+
Description	Broadband without the phone line.	BT ultrafast fibre direct to the end users premises.	BT ultrafast fibre to the cabinet over our 21C core network.	BT next generation ADSL2+ using our 21C core network.
Available products	WBC WBMC Broadband Complete Learn more about SoGEA	WBC WBMC Broadband Complete Learn more about Fibre Broadband		WBC WBMC Broadband Complete
Max downstream speed (up to) Mbps	80	1000	330	24
Max upstream speed (up to) Mbps	20	220	50	1.28 (2.5 with Annex M)
Minimum throughput SLA options (down to) Mbps	Standard: 20 - 40Mbps Elevated: 30 - 60Mbps	Standard: 20 - 225Mbps Elevated: 30 - 225Mbps	Standard: 20 - 40Mbps Elevated: 30 - 60Mbps	Standard: 12Mbps Elevated: 18Mbps
Coverage / availability	Available in over 28.5 million premises 95%	FTTP - 4.6m homes passed. Openreach and BT Wholesale passed 4.5m at end of 20/21 with 5.8m by Sept 21 and 7.1m by end of 21/22 FOD - target 20 million homes passed by mid-to-late 2020s	Available in over 28 million homes	99.8% (98% ADSL2+)*
Price	For full details of the prices please see our service provider price list			
Repair SLA options	Within 7hr /20hr /40hr /65hr	Within 7hr / 20hr / 40hr fix		
Ordering options	XML via B2B gateway or Web portal			
Fault submission options	XML via B2B gateway or Web portal			
BT legacy 20C broadband	IPstream Connect			

^{*} Coverage shown indicates combined ADSL coverage offered through WBC and IPstream Connect. WBC ADSL is available for 98% of lines, IPstream Connect on a further 1.8% of lines. All coverage figures correct as of June 2020. FTTC coverage figures expressed as % of premises passed, WBC ADSL figures presented as % of lines covered.

