

2014 SIA Contracts Review – Second Meeting

Date: 26th January 2015

Conference Call

Start: 10:00am

Finish: 10:50am

CP Attendees: Sera Wheble (SW) - Resilient Dave Sowerby (DS) – 24 Seven Communications Laurent Pariat (LP) – Vodafone Karyn Palmer (KP) – Vodafone Kushal Sareen (KS) - Three Michael Joseph (MJ) – EE Kim Hilton-Cowie (KHC) – EE Sandra Reid (SR) – Virgin Media Paul Turner (PT) – Core Telecom Peter Farmer (PF) – Gamma Dave Harper (DH) – Telecom 2 Alan Partington (AP) – Telecom 2 Joe Moore (JM) - BSKYB Reka Kuna (RK) - Telefonica	BT Attendees: Neil Handy (NH) Terry McCarthy(TM) Helen Parker (HP) Victoria Cox (VC) Fondette D’Cruz (FD)
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------

TMc welcomed attendees and indicated BT felt it more appropriate this meeting be held as an audio to review the feedback received from BT and industry on actions points.

BT proposed the call be used to review the issues list, confirm action point owners and explore updates received to action points.

BT advised it intends to hold the next SIA Review meeting as a face to face meeting which will be organised towards the end of February /early March at which time BT plans to have responded to industry on its outstanding actions points.

BT asked if there were any objections to the meeting being recorded to aid the production of meeting minutes. No objections.

A copy of the consolidated SIA actions and updates document was made available to the attendees and BT ran through the action points.

CP ISSUES & DISCUSSIONS:

Issue No: CP1 - EE

Issue Name: Charges for BT services

Para No: para 12 Main Body; Cross Ref: para 13 Main Body; para 26 Main Body

EE and Three shared their feedback with BT and Industry on para’s 12 and 13.

BT will be in a position at the next meeting to provide its feedback on para 12 taking in to account any additional feedback received from industry. BT suggested industry review para 12 and para 13

including the feedback provided by EE and Three and offer comments, so that industry can present their views at the next meeting.

KHC stated that she would like to see the response from BT and industry as soon as possible. The reason for providing the response 10 days in advance of this meeting was hopefully to elicit some response from relevant parties at this meeting. EE's intention is to bring this forward as soon as possible.

TMc thanked EE for providing their response to para 12 and advised the internal sign off for BT to respond demands certain individuals within BT to be available, there has been a lot of activity within BT that has taken a lot of our focus off this for a couple of weeks.

KHC sought views from others on the call.

PF advised it is not acceptable to remove BT's right to impose charges and Gamma does not support any variation in the construction of para 12/13. This was discussed further.

KHC stated, the position that EE, Three, Vodafone and O2 support is the that things have changed since the last OfCom determination by way of the Supreme Court judgement, obviously OfCom's determination was done assuming that the CAT judgement was presented at various stages or being changed in that respect, so EE feel there is a need to revisit this and would like to hear from the various parties. EE is not trying to enter in to a debate and it's interesting and helpful to understand Gamma's position which is that they feel is unacceptable to remove BT power to unilaterally impose charges so Gamma doesn't think it's commercially acceptable to make any movements towards parties in the event of a dispute.

PF stated the way to move through to parity is to remove BT's right to reject under para 13 not to affect its rights under para 12.

KHC enquired how do we address the concerns with BT imposing charges unilaterally on CPs that vary in para 12. **PF** stated he doesn't see this as a concern, if you remove the power you actually have far worse consequences through the rest of industry. **KHC** stated it is useful to understand Gammas position.

KHC noted BT's view is that this is deadlocked and asked BT to elaborate further on this call which would be helpful to understand.

TMc stated BT's position is that this has been discussed before and BT's view had not changed. This is not the most practical situation for BT to have as Gamma had previously mentioned. BT will collate feedback from other interested parties who wish to comment on para 12 and BT will share that response in plenty of time with BT's full position prior to the next meeting.

KHC questioned the date when BT will submit their response and stated EE would like a full formal response in writing from BT.

TMc stated BT will respond by 13th February.

KHC requested other parties comply with the same deadline of 13th February and provide their formal response on this issue. EE is looking for if there is any movement that parties are prepared to entertain on para 12 and whether anybody considers that the proposal is acceptable.

KS suggested if CPs prefer an alternative proposal then this would be useful to see as well.

KHC enquired if anyone else on the call other than BT and Gamma had an initial view / feedback. No comments received.

TMc stated if industry has any feedback that this directed to the commercial interface team email address commercial.interface@bt.com so that BT can make note and refer to it when BT issues its formal response.

KHC confirmed for the record the meeting notes should record that EE, Three, O2 and Vodafone support the proposal that has been put forward as attached to the issues list. BT and Gamma don't support that proposal and EE understanding is that formal objections will be provided with explanations by the 13th of February. No other CP has expressed their view on this call, but if CPs would like to provide their response to do so by the 13th of February so that we can work out whether this issue is formally deadlocked very shortly thereafter.

KP stated as EE have said in light of the decision of the Supreme Court that things have changed, if BT feels that there hasn't been a change can BT include the reasons for as part of the formal response.

TMc stated when BT provides its response it will provide reasons for the rejection.

AP 2.1 – BT to provide formal response to industry by 13th February on para's 12 and 13.

AP 2.2 – Industry to provide their responses to BT on para's 12 and 13 by 13th February.

Issue No: CP2 - Three

Issue Name: BT's right to vary BT services unilaterally

Para No: Para 12.2, 12.3 Main Body

This issue has been covered in the general proposal/discussion on Issue CP1.

Issue No: CP3 - Gamma

Issue Name: Variations

Para No: Main Body, 30.1.1

This issue has been covered in the general proposal/discussion on Issue CP4.

Issue No: CP4 - Gamma

Issue Name: Variations

Para No: Main Body, 30.1.2

At the initial meeting Gamma had an action point to provide draft text to the main body para 30.1.2. Gamma has submitted their proposal. See below text proposed by Gamma;

30.1 Except as expressly provided in this Agreement, no variation of this Agreement shall be effective unless agreed in writing by the Parties as follows:

30.1.1 for BT, by the Managing Director, BT Wholesale Markets (or his successor) or another person nominated in writing by the Managing Director, BT Wholesale Markets (or his successor); and

30.1.2 for the Operator, by a director (as defined in the Companies Act 2006 or equivalent office holder) or another person nominated in writing by such a director of the Operator.

BT is reviewing the proposal submitted by Gamma and would welcome feedback from industry should CP's wish to comment. BT will provide a formal response or offer an alternative suggestion to the text proposed by Gamma prior to the next meeting.

AP 2.3 - BT to review the proposed submitted by Gamma and provides its response to industry by 13th February.

AP 2.4 - Industry to review the proposal submitted by Gamma and feedback to BT their agreement / objection or offers an alternative suggestion by 13th February.

Issue No: CP5 - Gamma

Issue Name: Notices

Para No: Main Body 28.1 / 28.1.2 / 28.1.3 / 28.2.2

At the initial meeting the action point fell to BT to review the wording in the main body para's 28.1 / 28.1.2 / 28.1.3 / 28.2.2 and propose draft text to industry.

BT is currently reviewing the text surrounding the revision of these clauses and will provide its response to industry within the next week. A formal response will be provided by BT by 13th February.

AP 2.5 - BT to provide its response to industry on para's 28.1 / 28.1.2 / 28.1.3 / 28.2.2 of the main body by 13th February.

Issue No: CP6 - Gamma

Issue Name: Microduration Calls

Para No: Various

At the initial meeting Gamma had an action point to provide more detail on Microduration. Gamma has provided further detail on Microduration calls. See below further information provided by Gamma;

This was raised by Gamma in the SIA Review as a means of ensuring the issue raised in the parallel Non-geographic Call Services ("NGCS") SIA Review, was debated. It is not a Gamma issue per se but is one that affects the industry and therefore those that raised in the NGCS Review should submit comments – if none are manifest, then the issue can be closed.

BT sought comments from industry.

PF suggested this be included as part of the 2014 AIT Review. **TMc** stated BT has no objections with this proposal and sought views from industry to either agree or disagree for this issue to be removed and added to the 2014 AIT Review.

KHC stated she understands the issue but the proposal to rectify it isn't clearly stated currently in the issues list. The drafting changes to the SIA are not clear on what the proposal is. **PF** stated we know that there is a problem and we are inviting suggestions from industry for a solution.

TMc proposed this issue and the principles around how it is addressed be discussed as part of the Annex E Review. No objections from industry.

AP 2.6 - Gamma to provide additional detail on Microduration and what is required prior to the next meeting.

This issue will be covered as part of the Annex E 2014 AIT Review going forward.

Issue No: CP7 - Gamma

Issue Name: Back Billing

Para No: Various, notably Annex B

Gamma has proposed the following text below for industry agreement;

No invoice shall be valid if raised by either Party more than twelve (12) months after the services to which it relates were provided

Industry to review draft text proposed by Gamma for discussion at the next meeting.

AP 2.7 - Industry to review the proposal submitted by Gamma on Back Billing and feedback to BT their agreement / objection or offers an alternative suggestion by 13th February.

AP 2.8 – BT to provide its response to Gamma's proposed changes on Back Billing in Annex B by 13th February.

Issue No: CP8 - Gamma

Issue Name: Withhold

Para No: Annex B, Para 5

At the initial meeting, Gamma has an action point to provide additional detail on the reasons for the removal of 5% and £250k or if less provide full explanation as to the decision. See below additional information provided by Gamma;

Withhold Amounts

Either party should be entitled to withhold any amount in dispute under Paragraph 6. The current construction affords BT the ability to incorrectly invoice a small operator by £249,999.99 a month in perpetuity until the issue is resolved through negotiation or litigation which is hardly fair or reasonable (and by extension is questionable in relation to BT's Significant Market Power Conditions). It seems that the clause has a genesis in a time before the market was as diverse and vibrant as it is today.

Equally, for a large operator, BT could be 4.95% incorrect in perpetuity, which is equally as intolerable.

The suggestion that this could lead to “cash flow manipulation” is made despite BT having remedies for late payment and various credit vetting procedures.

Therefore 5.2.1 and 5.2.2 should be struck, and 5.2 should be amended accordingly to reflect that any amount in dispute can be withheld.

TMc stated this was discussed at the initial meeting and the general opinion at the initial meeting was that the threshold be lowered e.g. at 2% and a value that is lower than £250k. It would be helpful to BT if industry could offer suggestions of how this should be addressed.

PF stated industry should consider when providing their response, about the spectrum of CPs from small CPs where small amounts can be very material through to the bigger CPs where it is less material, but making sure in the drafting that one size truly does fit all.

TMc stated BT would like industry to comment on the feedback received from Gamma and either confirm agreement to the changes proposed by Gamma or offer alternative suggestions for further discussion at the next meeting.

AP 2.9 – Industry to review Gamma’s proposal regarding “Withhold” and confirm agreement/disagreement to the changes proposed or provide alternative suggestions by 13th February.

AP 2.10 – Industry to offer alternative recommendations for the new thresholds or alternatively state they don’t know what the new limits should be by 13th February.

AP 2.11 – BT to provide its views on Gamma’s proposal regarding “Withhold” by 13th February.

Issue No: CP9 – Telecom 2

Issue Name: Billing Disputes

Para No: Para 6 Annex B; Cross Ref: para 1.1 Annexe E “AIT Call Data”; Para 1.1 Annexe E “A1 Retention Notice” (a)

At the initial meeting Telecom2 had an action point to consider the alternative to CDR’s that would provide the relevant information required as a minimum for billing disputes and propose its views to industry prior to the next meeting.

Telecom2 advised feedback will be circulated to industry week commencing 2nd February.

Issue No: CP10 – Telecom 2

Issue Name: Billing Disputes

Para No: Para 6 Annex B; Cross Ref: Para 5 Annex E

This issue has been covered in the general discussion on Issue CP9.

Issue No: CP11 - Gamma

Issue Name: Payphones

Para No: Schedule 141, 311, 517

At the initial meeting Gamma took an action to provide its response on the withdrawal of this issue from the 2014 SIA Contract Review. Gamma has provided their response below;

The position that BT do not want to engage with this as part of this review is noted. Gamma will support BT and/or others in any approach made to Ofcom regarding a change to the relevant regulation on payphones. However, Gamma equally notes that information has recently come to light that suggests that the payphone access charge may have been miscalculated by BT and any such support is without prejudice to our rights to recover over-charging in accordance with prevailing regulation. Notwithstanding the above, the issue can now be closed in the SIA Review.

This issue has been Withdraw.

NOTE: CP ISSUES 12, 13 & 14 WERE DISCUSSED TOGETHER.

Issue No: CP12 - Gamma

Issue Name: PRS

Para No: Annex D

The Annex D is being reviewed and updated as part of the NGCS Review.

Issue No: CP13 - Gamma

Issue Name: Range

Para No: Annex D

The Annex D is being reviewed and updated as part of the NGCS Review.

Issue No: CP14 - Gamma

Issue Name: NTS

Para No: Annex D

The Annex D is being reviewed and updated as part of the NGCS Review.

Issue No: CP15 - Gamma

Issue Name: Mobile Call

Para No: Annex D

The current definition for a Mobile Call in Annex D states the following;

“Mobile Call”

a Call to an Operator Customer using a mobile handset if the Operator Customer using mobile terminal apparatus would receive that Call by means of wireless telegraphy if the handset was switched on and within range of a base transceiver station forming part of the Operator System unless:

- (a) the Operator Customer on a temporary basis has chosen to divert that Call to another number; or
- (b) the Operator System when the mobile handset is turned off or out of range from a base transceiver station returns a message to that effect to the Calling Party;

Gamma has provided draft text for agreement on the definition of a mobile call. See below proposed text from Gamma;

The wording (noting that Annex D definitions may have to be included) could be simplified as follows;

"A Mobile Call is a Call made to a number designated as a mobile service in the National Telephone Numbering Plan"

BT will review and either agree or provide alternative suggestions in readiness for the next meeting.

AP 2.12 - BT to provide its views on the proposal submitted by Gamma's on the definition of Mobile Calls in Annex D by 13th February.

Issue No: CP16 - Gamma

Issue Name: Associated Company / Subsidiary Company / Holding Company

Para No: Annex D

BT is checking if the text in Annex D referring to Associated Company / Subsidiary Company / Holding Company refers to the latest Companies Act or requires updating to the latest Companies Act. This is an action with BT and a response will respond to industry prior to the next meeting.

AP 2.13 - BT to review part 38 of the 2006 act which relates to holding company and subsidiary and provide an update to industry on Associated Company / Subsidiary Company / Holding Company. BT to provide a response by 13th February.

Issue No: CP17 - Gamma

Issue Name: Invoice Date

Para No: Annex D

The current definition in the Annex D states the following;

"Invoice Date" the date on which an invoice is despatched;

Gamma has provided draft text for agreement on the definition of Invoice Date. See below proposed text from Gamma;

Invoice Date "the date on which the transaction takes place for the purposes of Value Added Tax"

AP 2.14 - BT to review the definition of Invoice Date in Annex D and provide proposed text to industry by 13th February.

Issue No: CP18 - Gamma

Issue Name: BT

Para No: Annex D

Gamma proposed at the initial meeting that definition against BT in Annex D be reviewed and consider if the definition for BT should include company number and registered address and jurisdiction in Annex D.

The current definition in Annex D states the following;

"BT" British Telecommunications public limited company;

HP stated BT is considering adding to the full definition on the front of the Main Agreement which currently includes the registered address brackets thereafter which says " (BT)" and remove this from the definition in Annex D to avoid any confusion.

Issue No: CP19 - Gamma

Issue Name: Confidential Information

Para No: Annex D

At the initial meeting BT stated it will review GC1.2 and the definition of Confidential Information in Annex D to see if it requires elaborating and Gamma were going to propose suggested changes for consideration.

The current definition for Confidential Information in the Annex D states the following;

"Confidential Information" any information, in whatever form, which in the case of written or electronic information is clearly designated as confidential and which, in the case of information disclosed orally, is identified at the time of disclosure as being confidential or is by its nature confidential and including such Confidential Information already disclosed by either Party to the other prior to the date of this Agreement but excluding any information which:

- (a) is in or comes into the public domain other than by reason of a breach of this Agreement; or
- (b) is previously known on a non-confidential basis to the Receiving Party at the time of its receipt; or
- (c) is independently generated, developed or discovered at any time by or for the Receiving Party; or
- (d) is subsequently received from a Third Party without any restriction on disclosure;

PF stated in order to address Gamma's point about the interrelation with General Condition of Entitlement 1.2, it would simply need to have "*Without prejudice to General Condition 1.2.....*" inserted at the beginning.

TMc stated this is already covered by the Equivalence of Access Board (EAB); however BT will provide a formal response before the next meeting.

AP 2.15 - BT to respond to industry on the definition of Confidential Information in Annex D by 13th February.

Issue No: CP20 - Gamma

Issue Name: Data Management Amendment

Para No: Annex D

The current definition for Data Management Amendment in the Annex D states the following;

"Data Management Amendment" such reconfiguration of the BT System or the Operator System as is necessary for access, routing and charging of Calls;

BT is reviewing the text and will update Annex D with the common used term DMA.

BT will review the Annex D and take in to account all definitions that need updating and points raised for consideration during the meeting. BT will provide their views by 13th February.

AP 2.16 - BT to review definitions in Annex D and respond to industry by 13th February.

Issue No: CP21 - Gamma

Issue Name: In-span interconnect

Para No: Annex D

This issue has been covered in the general discussion on Issue CP20.

Issue No: CP22 - Gamma

Issue Name: Public Electronic Communications Network

Para No: Annex D

This issue has been covered in the general discussion on Issue CP20.

Issue No: CP23 - Gamma

Issue Name: Technical Master Plan

Para No: Annex D

This issue has been covered in the general discussion on Issue CP20.

NOTE: CP ISSUES 24 & 25 WERE DISCUSSED TOGETHER.

Issue No: CP24 - EE

Issue Name: AIT rejection

Para No: Annex E, Section 7

This issue has been discharged and is being addressed as part of the Annex E Review.

Issue No: CP25 - EE

Issue Name: AIT rejection

Para No: Annex E, Section 7

This issue has been discharged and is being addressed as part of the Annex E Review.

Issue No: CP26 - Vodafone

Issue Name: Review of the CPL notes to verify that Contractual principles set out in the CPL have been incorporated into the SIA and Annexes, Service Schedules or relevant Price letters or Supplemental's. In addition removal of obsolete notes and references

At the initial meeting it was agreed that Vodafone scan through the CPL and feedback their list of issues to BT on what is required and what needs to change.

LP advised Vodafone are currently working on this and will provide their views by 13th February.

LP stated in CPL section B1, B2 and B3 there are 39 pages of notes of which some pages are obsolete and some are there to clarify how the charges apply and in some cases the notes clearly add terms to the contract which is where the main concern is because there is no change control around those notes.

AP 2.17 - Vodafone to provide their feedback to BT by 13th February with a view for further discussion at the next meeting.

Issue No: CP27 - EE

Issue Name: Notice Periods:

KHC queried where we are at in relation to amendments to the notice period clauses 12 and 13 as part of the last 2012 SIA Review and thought there was going to be an updated version on the BTWholesale.com website of the changes reflected. EE has since put forward a couple of minor drafting changes.

NH stated the track change versions of the agreed documents are on the Standard Contract Forum page on BT Whoelsae.com. For ease the link is attached [Standard Contract Forum Web Page](#)

NH stated the revised version and the agreed timescales are being applied in principle and BT intends to issue the amendments for signature by the end of this week to industry.

KS queried when the reference offer webpage will be updated on BT Whoelsae.com

NH stated as soon as the documents are issued to industry for signature the reference offer webpage will be updated. For ease click on the link to access the [Telephony Reference Offer](#)

KHC queried if the track changes takes in to account the latest drafting suggestions put forward by EE.

NH stated the version that was agreed is what is detailed on the Telephony Reference Offer webpage and it hasn't taken in to account the changes proposed by EE.

KHC queried if the changes can be incorporated as these are merely changes meant regarding clarity which were to be considered. **KHC** stated Gamma and Virgin Media thought the changes proposed by EE were fine and they are not meant to be in any way controversial. EE on reviewing the wording realised that the drafting that had been agreed was not perfect in terms of clarity and there is absolutely zero intention to change the commercial arrangements.

PF stated the easiest thing to do would be to propose the changes in this review and have it accepted.

TMc stated this would be BT intentions. **KHC** stated if this is simpler then fine but can it be fast tracked and should be separate to the drafting proposed changes that have been put forward that are obviously more controversial.

AP 2.18 - BT to include EE's proposed changes on Notice Period as part of the issues list for inclusion in this 2014 SIA Review. This will be Issue No: CP 27.

BT ISSUES & DISCUSSIONS:

Issue No: BT1

Issue Name: Schedule 220

BT circulated the tracked changes version of schedule 220 to industry on 10th December for review and agreement.

No feedback received from industry.

AP 2.19 - Industry to review schedule 220 and provide any feedback to BT by 13th February.

AOB

The next meeting is to be scheduled for the end of February or the first week in March.

Meeting closed

2014 SIA Contracts Review

ACTION POINTS: Discharged

ACTION POINT REF	CP ISSUE No	ACTION	OWNER	OUTCOME
AP 1.1	Point 2	BT to add the additional Vodafone items to the existing issues list where they best fit.	BT - FD	Discharged
AP 1.2	CP Issue 1	EE and Three to work together and propose draft para 12 text to industry for discussion at the next meeting.	EE – KHC, WG & Three CR, CC	Discharged
AP 1.3	CP Issue 4	Gamma to provide draft text to the main body para 30.1.2	Gamma - PF	Discharged
AP 1.4	CP Issue 5	BT to Review the wording in the main body para's 28.1 / 28.1.2 / 28.1.3 / 28.2.2 and propose draft text to industry at the next meeting. Superseded by AP 2.5	BT - HP, TMc & NH	Discharged
AP 1.5	CP Issue 6	Gamma to provide more detail on Microduration and what is required prior to the next meeting. Superseded by AP 2.6	Gamma - PF	Discharged
AP 1.6	CP Issue 7	Gamma to provide more detail on this back billing point at the next meeting	Gamma - PF	Discharged
AP 1.7	CP Issue 8	Gamma to provide more detail on the reasons for the removal of 5% and £250k or if less provide full explanation as to the decision.	Gamma - PF	Discharged
AP 1.9	CP Issue 9	BT to enquire internally and feedback to industry at the next meeting if a greater level of detail can be provided for billing disputes. Discussed in AIT Review	BT – TMc, NH	Discharged
AP 1.11	CP Issue 16	BT to check if the text in Annex D referring to Associated Company / Subsidiary Company / Holding Company refers to the latest Companies Act or requires updating to the latest Companies Act. Superseded by AP 2.13	BT – TMc, NH	Discharged
AP 1.12	CP Issue 17	Gamma to provide suggested text as to the definition of Invoice Date for Annex D.	Gamma - PF	Discharged
AP 1.13	CP Issue 18	BT to review and consider if the definition for BT should include company number and registered address and jurisdiction in Annex D and will update industry at the next meeting. Superseded by AP 2.16	BT – TMc, NH	Discharged
AP 1.14	CP Issue 19	BT to review GC1.2 and the definition of Confidential Information in Annex D to see if it requires elaborating. Superseded by AP 2.15	BT - HP	Discharged
AP 1.15	CP Issue 19	Gamma to propose suggested changes on the definition of Confidential Information for Review and consideration with industry at the next meeting.	Gamma - PF	Discharged
AP 1.16	CP Issue 20	BT to update Annex D with the common used term DMA. Superseded by AP 2.16	BT – TMc, NH	Discharged
AP 1.17	CP Issue 21	BT to update Annex D with the common used term ISI. Superseded by AP 2.16	BT – TMc, NH	Discharged
AP 1.18	CP Issue 22	BT to update Annex D with the Act or just Public Communications Network or an alternative GC term. Superseded by AP 2.16	BT – TMc, NH	Discharged
AP 1.19	CP Issue 24	BT to send Industry Briefing and organise an initial scoping AIT Review meeting for mid-December.	BT – TMc, NH	Discharged
AP 1.20	CP Issue 25	Vodafone to have an initial trawl through the CPL and feedback their list of issues to BT on what is required and what needs to change. Superseded by AP 2.17	Vodafone - HE, LP	Discharged
AP 1.21	BT Issue 1	BT to circulate tracked changes version of schedule 220 to industry for review and agreement at the next meeting.	BT - NH	Discharged
AP 1.22	AOB	BT to organise the next meeting for mid to late January 2015	BT - FD	Discharged

2014 SIA Contracts Review

ACTION POINTS: New and Ongoing

ACTION POINT REF	CP ISSUE No	ACTION	OWNER	Status
AP 2.1	CP Issue 1	BT to provide formal response to industry by 13 th February on para's 12 and 13.	BT	New - Respond by 13th February
AP 2.2	CP Issue 1	Industry to provide their responses to BT on para's 12 and 13 by 13 th February.	Industry	New - Respond by 13th February
AP 2.3	CP Issue 4	BT to review the proposed submitted by Gamma and provides its response to industry by 13 th February.	BT	New - Respond by 13th February
AP 2.4	CP Issue 4	Industry to review the proposal submitted by Gamma and feedback to BT their agreement / objection or offers an alternative suggestion by 13 th February.	Industry	New - Respond by 13th February
AP 2.5	CP Issue 5	BT to provide its response to industry on para's 28.1 / 28.1.2 / 28.1.3 / 28.2.2 of the main body by 13 th February.	BT	New - Respond by 13th February
AP 2.6	CP Issue 6	Gamma to provide additional detail on Microduration and what is required prior to the next meeting.	Gamma	New - Respond by 13th February
AP 2.7	CP Issue 7	Industry to review the proposal submitted by Gamma on Back Billing and feedback to BT their agreement / objection or offers an alternative suggestion by 13 th February.	Industry	New - Respond by 13th February
AP 2.8	CP Issue 7	BT to provide its response to Gamma's proposed changes on Back Billing in Annex B by 13 th February.	BT	New - Respond by 13th February
AP 2.9	CP Issue 8	Industry to review Gamma's proposal regarding "Withhold" and confirm agreement/disagreement to the changes proposed or provide alternative suggestions by 13 th February.	Industry	New - Respond by 13th February
AP 2.10	CP Issue 8	Industry to offer alternative recommendations for the new thresholds or alternatively state they don't know what the new limits should be by 13 th February	Industry	New - Respond by 13th February
AP 2.11	CP Issue 8	BT to provide its views on Gamma's proposal regarding "Withhold" by 13 th February.	BT	New - Respond by 13th February
AP 1.8	CP Issue 9	Telecom2 to consider the alternative to CDR's that would provide the relevant information required as a minimum for billing disputes and propose their views to industry prior to the next meeting.	Telecom2	Ongoing
AP 1.10	CP Issue 10	Telecom2 to draft a strawman process for Billing disputes which replicates the Annex E process to circulate to industry for comments prior to the next meeting.	Telecom2	Ongoing
AP 2.12	CP Issue 15	BT to provide its views on the proposal submitted by Gamma's on the definition of Mobile Calls in Annex D by 13 th February.	BT	New - Respond by 13th February
AP 2.13	CP Issue 16	BT to review part 38 of the 2006 act which relates to holding company and subsidiary and provide an update to industry on Associated Company / Subsidiary Company / Holding Company. BT to provide a response by 13 th February.	BT	New - Respond by 13th February
AP 2.14	CP Issue 17	BT to review the definition of Invoice Date in Annex D and provide proposed text to industry by 13 th February.	BT	New - Respond by 13th February
AP 2.15	CP Issue 19	BT to respond to industry on the definition of	BT	New - Respond

2014 SIA Contracts Review

		Confidential Information in Annex D by 13 th February.		by 13th February
AP 2.16	CP Issue 20	BT to review definitions in Annex D and respond to industry by 13 th February	BT	New - Respond by 13th February
AP 2.17	CP Issue 26	Vodafone to provide their feedback to BT by 13 th February with a view for further discussion at the next meeting.	Vodafone	New - Respond by 13th February
AP 2.18	CP Issue 27	BT to include EE's proposed changes on Notice Period as part of the issues list for inclusion in this 2014 SIA Review. This will be Issue No: CP 27	BT	New
AP 2.19	BT Issue 1	Industry to review schedule 220 and provide any feedback to BT by 13 th February.	Industry	New - Respond by 13th February