Broadband One vs Legacy Platforms

Broadband One from BT Enterprise is more than just a straight replacement for the legacy broadband platforms. It's built to be flexible, offering access to a greater range of technology and features. And with more planned for the future, it's set to keep on getting better. Here's how it compares to your current legacy platform service.

| Product/feature/service | Broadband One | Coming to Broadband One in 2023/24 | Enterprise Broadband | Plusnet Partner | Broadband Complete | Product/feature/service | Broadband One | Coming to Broadband One in 2023/24 | Enterprise Broadband | Plusnet Partner | Broadband Complete |
|-------------------------------------|-----------------------|--|-------------------------|----------------------|-----------------------|-----------------------------------|-----------------------|--|--|----------------------|--|
| ADSL2+ 0.5Mbps Fixed | \checkmark | | | | | SOGEA Managed Install | \checkmark | | | | \checkmark |
| ADSL2+ | \checkmark | | \checkmark | \checkmark | \checkmark | SOGEA Premium Install | \checkmark | | | | \checkmark |
| SOADSL 0.5Mbps | | \checkmark | | | | SOGEA Advanced Install | \checkmark | | | | |
| SOADSL 24Mbps | | \checkmark | | | | SOGEA Start Stopped line | \checkmark | | | | \checkmark |
| FTTC 40/10 | \checkmark | | | | \checkmark | SOGEA Shift NTE | | \checkmark | | | \checkmark |
| FTTC 80/20 | \checkmark | | | | \checkmark | FTTP Self Install | \checkmark | | | | Image: A second s |
| G.FAST 160/30 | \checkmark | | | | | FTTP Managed Install | \checkmark | | | | Image: A start of the start of |
| G.FAST 330/50 | \checkmark | | | | | FTTP Shift ONT | | ✓ | | | |
| SOGEA 0.5/0.5 | \checkmark | | | | | FTTP Premium Install | \checkmark | | | | \checkmark |
| SOGEA 40/10 | \checkmark | | | | \checkmark | FTTP Advanced Install | | \checkmark | | | |
| SOGEA 80/20 | ~ | | | | \checkmark | FTTP WLTO | | | | | |
| SOG.FAST 160/30 | ~ | | | | | FTTP Product regrades | \checkmark | | | | ~ |
| SOG.FAST 330/50 | ~ | | | | | FTTP CP to CP Migration | | | | | ~ |
| FTTP 0.5/0.5 | \checkmark | | | | | Elevated Throughput | \checkmark | | \checkmark | \checkmark | \checkmark |
| FTTP 40/10 | \checkmark | | | | \checkmark | AM/PM Appointments | \checkmark | | \checkmark | \checkmark | \checkmark |
| FTTP 80/20 | \checkmark | | | | \checkmark | Weekend Appointments | | | \checkmark | \checkmark | |
| FTTP 115/20 | \checkmark | | | | | Early Morning or Evening Appts | | | \checkmark | \checkmark | |
| FTTP 160/30 | \checkmark | | | | \checkmark | Time Related Charges (TRCs) | \checkmark | | \checkmark | \checkmark | \checkmark |
| FTTP 220/30 | ~ | | | | | ECCs on FTTP | \checkmark | | | | Image: A second s |
| FTTP 330/50 | \checkmark | | | | \checkmark | ECCs on Access Line (WLR) | \checkmark | | \checkmark | \checkmark | \checkmark |
| FTTP 550/75 | \checkmark | | | | | Basic Care for Access Line (WLR) | \checkmark | | \checkmark | \checkmark | |
| FTTP 1000/115 | \checkmark | | | | | Basic Care for SOGEA | \checkmark | | | | |
| Access Line (Outgoing Calls Barred) | \checkmark | | | \checkmark | \checkmark | 48hr fix - Standard | \checkmark | | Image: A second s | \checkmark | \checkmark |
| Start of Stopped Access Line | ~ | | ~ | ~ | | 24hr fix - Enhanced | | | ~ | \checkmark | ~ |
| Migration in from MPF | ~ | | ~ | ~ | | 7 hr fix - Prompt | | | | | |
| WLTO (Working Line Takeover) | \checkmark | | \checkmark | | \checkmark | Dynamic IP Address | \checkmark | | \checkmark | \checkmark | \checkmark |
| Number Porting | \checkmark | | \checkmark | | \checkmark | Static IP Address | \checkmark | | \checkmark | \checkmark | \checkmark |
| SIM Provide | \checkmark | | \checkmark | | \checkmark | Bulk Migration Tool (ADSL & FTTC) | \checkmark | | | | |
| ADSL Self Install | \checkmark | | | | \checkmark | Bulk Migration Tool (FTTP) | \checkmark | | | | |
| ADSL CP to CP Migration | \checkmark | | | | \checkmark | Online L2C & T2R Portal | \checkmark | | \checkmark | \checkmark | |
| FTTC/g.Fast Self Install | \checkmark | | | | \checkmark | MIS Reporting | \checkmark | | \checkmark | \checkmark | |
| FTTC/g.Fast Managed Install | \checkmark | | | | | Sub-Reseller experience | \checkmark | | | | Image: A second s |
| FTTC/g.Fast CP to CP Migration | \checkmark | | | | \checkmark | Interactive Portal Inventory | \checkmark | | | | |
| FTTC/g.Fast Product Migration | ✓ | | | | | Unlimited Usage Policy | ✓ | | ~ | \checkmark | \checkmark |
| FTTC/g.Fast EUA Modify/regrade | ✓ | | | | | BT One Bill charging | | | ~ | | |
| SOGEA Self Install | ✓ | | | | V | End User Support* | | | ✓ | | |

*End User Support is not offered as standard on Broadband One, however certain legacy customers will be offered the service on a bespoke basis.

Offices Worldwide

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