Broadband One vs Legacy Platforms

Broadband One from BT Enterprise is more than just a straight replacement for the legacy broadband platforms. It's built to be flexible, offering access to a greater range of technology and features. And with more planned for the future, it's set to keep on getting better. Here's how it compares to your current legacy platform service.

Product/feature/service	Broadband One	Coming to Broadband One in 2023/24	Enterprise Broadband	Plusnet Partner	Broadband Complete	Product/feature/service	Broadband One	Coming to Broadband One in 2023/24	Enterprise Broadband	Plusnet Partner	Broadband Complete
ADSL2+ 0.5Mbps Fixed	\checkmark					SOGEA Managed Install	\checkmark				\checkmark
ADSL2+	\checkmark		\checkmark	\checkmark	\checkmark	SOGEA Premium Install	\checkmark				\checkmark
SOADSL 0.5Mbps		\checkmark				SOGEA Advanced Install	\checkmark				
SOADSL 24Mbps		\checkmark				SOGEA Start Stopped line	\checkmark				\checkmark
FTTC 40/10	\checkmark				\checkmark	SOGEA Shift NTE		\checkmark			\checkmark
FTTC 80/20	\checkmark		 	 	\checkmark	FTTP Self Install	\checkmark				 Image: A second s
G.FAST 160/30	\checkmark					FTTP Managed Install	\checkmark				 Image: A start of the start of
G.FAST 330/50	\checkmark					FTTP Shift ONT		 ✓ 			
SOGEA 0.5/0.5	\checkmark					FTTP Premium Install	\checkmark				\checkmark
SOGEA 40/10	\checkmark				\checkmark	FTTP Advanced Install		\checkmark			
SOGEA 80/20	~				\checkmark	FTTP WLTO					
SOG.FAST 160/30	~					FTTP Product regrades	\checkmark				~
SOG.FAST 330/50	~					FTTP CP to CP Migration	 				~
FTTP 0.5/0.5	\checkmark					Elevated Throughput	\checkmark		\checkmark	\checkmark	\checkmark
FTTP 40/10	\checkmark				\checkmark	AM/PM Appointments	\checkmark		\checkmark	\checkmark	\checkmark
FTTP 80/20	\checkmark				\checkmark	Weekend Appointments			\checkmark	\checkmark	
FTTP 115/20	\checkmark					Early Morning or Evening Appts			\checkmark	\checkmark	
FTTP 160/30	\checkmark				\checkmark	Time Related Charges (TRCs)	\checkmark		\checkmark	\checkmark	\checkmark
FTTP 220/30	~					ECCs on FTTP	\checkmark				 Image: A second s
FTTP 330/50	\checkmark				\checkmark	ECCs on Access Line (WLR)	\checkmark		\checkmark	\checkmark	\checkmark
FTTP 550/75	\checkmark					Basic Care for Access Line (WLR)	\checkmark		\checkmark	\checkmark	
FTTP 1000/115	\checkmark					Basic Care for SOGEA	\checkmark				
Access Line (Outgoing Calls Barred)	\checkmark		 	\checkmark	\checkmark	48hr fix - Standard	\checkmark		 Image: A second s	\checkmark	\checkmark
Start of Stopped Access Line	~		~	~		24hr fix - Enhanced	 		~	\checkmark	~
Migration in from MPF	~		~	~		7 hr fix - Prompt	 				
WLTO (Working Line Takeover)	\checkmark		\checkmark	 	\checkmark	Dynamic IP Address	\checkmark		\checkmark	\checkmark	\checkmark
Number Porting	\checkmark		\checkmark	 	\checkmark	Static IP Address	\checkmark		\checkmark	\checkmark	\checkmark
SIM Provide	\checkmark		\checkmark	 	\checkmark	Bulk Migration Tool (ADSL & FTTC)	\checkmark				
ADSL Self Install	\checkmark		 	 	\checkmark	Bulk Migration Tool (FTTP)	\checkmark				
ADSL CP to CP Migration	\checkmark		 	 	\checkmark	Online L2C & T2R Portal	\checkmark		\checkmark	\checkmark	
FTTC/g.Fast Self Install	\checkmark				\checkmark	MIS Reporting	\checkmark		\checkmark	\checkmark	
FTTC/g.Fast Managed Install	\checkmark					Sub-Reseller experience	\checkmark				 Image: A second s
FTTC/g.Fast CP to CP Migration	\checkmark				\checkmark	Interactive Portal Inventory	\checkmark				
FTTC/g.Fast Product Migration	 ✓ 					Unlimited Usage Policy	 ✓ 		~	\checkmark	\checkmark
FTTC/g.Fast EUA Modify/regrade	 ✓ 					BT One Bill charging			~		
SOGEA Self Install	 ✓ 				V	End User Support*			 ✓ 	 	

*End User Support is not offered as standard on Broadband One, however certain legacy customers will be offered the service on a bespoke basis.

Offices Worldwide

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