



WHC Express offer

Terms and conditions

BT wishes to offer you the big winter sales WHC Express offer (the “Offer”) on the terms set out below.

Accelerate WHC Express growth or try our service this quarter with our buy one, get one free offer. Full terms and conditions are below.

Just purchase a WHC Express Licence in the Offer Period to opt in.

Please contact your Account manager for more details about WHC Express and how we can help you migrate legacy services to IP.

This Offer amends for the Offer Period the BT conditions for BT Wholesale Hosted Communications (‘WHC) as amended from time to time between the Customer and British Telecommunications plc with registered number 01800000 (‘BT’) (‘WHC Agreement’).

1. Words and expressions used in these Offer terms have the same meaning as in the WHC Agreement, as appropriate, unless otherwise defined in these Offer terms.
2. In the case of any conflict between the provisions of these Offer

terms, the WHC Agreement or any side letters or other contractual documentation to the WHC Agreement, the provisions of this Offer take precedence to the extent of any conflict in relation to the Offer.

3. The following definitions apply in this Offer:

BBU	Means bill back up file.
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Offer Period	13 January 2022 to 31 March 2022.
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Product Start Date	Means the Product Start Date as shown in the Customer’s BBU.
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WHC Express Licence	Means the WHC Express Licence in the WHC PAYG or PAYM Rate Card.
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4. Big winter sale WHC Express Offer:

- a. The Offer is a 'buy one, get one free' offer for WHC Express Licences purchased with a Product Start Date during the Offer Period that are still active on 31 March 2022. ("Offer Qualifying Licences").
- b. The Offer is only for the cost of the licence and excludes:
 - i. the cost of the handset if bundled in the licence charge
 - ii. the cost of the calls bundle if on a PAYM Rate Card.
- c. The Offer Qualifying Licences must be retained at least until 31 March 2023 for the Offer to apply.
- d. BT will credit the Customer in May 2022 invoice the 12-month WHC Express Licence only cost for 50% of the Offer Qualifying Licences.
- e. BT will check that the Offer Qualifying Licences have been retained at the end of September 2022 and March 2023. In the event the number of Offer Qualifying Licences has reduced, BT reserves the right to debit charges credited as part of the Offer for those licences.

Example:

- Offer Qualifying Licences 31 March 2022 is 100.
- WHC Express monthly charge on the PAYM Rate Card of £3.99.

- WHC Express Licence only charge of £3.00.
 - 50% of Offer Qualifying Licences is 50.
 - Credit applied in May 2022 is 50 times £3.00 times 12 months, which equals £1,800.
 - At the end of September 2022 Offer Qualifying Licences is 90.
 - BT will debit in November 2022 bill the 12-month credit due for the 10–licence reduction. 10 times £3.00 times 12 times 50%, which is £180.
 - At the end of March 2023, Offer Qualifying Licences is 88.
 - BT will debit in the May 2022 bill the 12-month credit due for the two–licence reduction. Two times £3.00 times 12 times 50% which is £36.
- f. The Customer will continue to be billed for charges in relation to other charges around WHC Express in accordance with the terms of the WHC Agreement.
 - g. BT will credit to the Customer, as an adjustment against the Customer's following month's invoice, any credits due in accordance with this Paragraph 4.
 - h. BT will only credit back to the Customer any credits due in accordance with this Paragraph 4 provided that the Customer has paid all bills due and payable to BT and has no outstanding debt on their account with BT.

5. Any dispute arising in respect of this Offer will be escalated as set out in the WHC Agreement.
6. Unless varied in accordance with the terms of this Offer, all other provisions of the WHC Agreement will remain unchanged and in full force.
7. The Contracts (Rights of Third Parties) Act 1999 will not apply to this Offer and no person other than the Customer and BT will have any rights under it, nor will it be enforceable under that Act by any person other than the Customer and BT.
8. This Offer and the WHC Agreement constitute the entire agreement and understanding between the Customer and BT in respect of the matters set out in this Offer and supersede any previous agreement or understanding.

Get in touch

If you have any questions about our offers or solutions, please reach out to your account manager. Or click the button below to request a callback.

Offices Worldwide

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