



Broadband One offer

Terms and conditions

Free installs and migrations on Broadband One.

Broadband One new installs, migrations and regrades from 13 January to 31 March will be free of charge.* And we're offering brand new FTTP ultrafast speeds on Broadband One at much lower prices.

1. The big winter sale Broadband One Offer will apply to broadband services supplied by BT to you pursuant to the terms of your contract for the services with BT (the "Contract").
2. This Offer applies to all 'New Provision Order', 'Line Transfer', 'Regrade' and 'Migration' orders placed between 13 January and 31 March 2022 (inclusive).
3. This Offer applies to all available Broadband One End User Access products – ADSL2+, FTTC, GFAST, SoGEA and FTTP.
4. Once the One-Off charge has appeared on your Broadband One invoice, BT will issue a credit the following month. You must pay the charge for the order before it will get credited.
5. BT will only credit you in accordance with this Offer provided that you have paid all bills due and payable to BT and have no outstanding debt on your account with BT.
6. Any orders that fail to complete or are cancelled on or before 30 April 2022 will not be eligible for this Offer.
7. Any eligible circuits will need to be kept for a minimum of 12 months after the order completion date to remain eligible for the Offer, otherwise BT will claim back the full credited amount for the order and you agree to pay it.
8. The period that the Offer is available may be subject to change. BT reserves the right to withdraw this offer at any time.
9. By placing an eligible broadband order, you are accepting the terms and conditions of this Offer.
10. All other terms and conditions in the Contract will remain unchanged.

*A 12-month minimum term and other conditions apply.

How to take this offer

You just need to order broadband via the BAU order journeys. Nothing outside of the normal process for each product is necessary.

New speeds available soon

From 10 January 2022, we're launching some new FTTP speed variants on Broadband One and withdrawing some old ones. This is great news as the 550Mb and 1Gb products become substantially cheaper with significantly lower rental and installation costs.

From 6 February 2022, we're also adding two more FTTP speed options.

New options available from 10 January 2022:

- FTTP 0.5/0.5
- FTTP 40/10
- FTTP 550/75 and
- FTTP 1000/115

Options being withdrawn on 10 January:

- FTTP 1000/220 and (£154.99 per month and £505 installation fee).
- FTTP 500/165 (£109.99 and £505 installation fee).

New options available from 6 February:

- FTTP 115/20
- FTTP 220/30

The new portfolio will look like this (as per Standard Price List):

ADSL 2+	FTTC		G-Fast		SoGEA		
ADSL 2+	40/10	80/20	160/30	330/50	0.5/0.5	40/10	80/20
£9.99	£17.99	£19.99	£25.99	£32.99	£14.49	£24.99	£26.99

FTTP								
0.5/0.5	40/10	80/20	115/20	160/30	220/30	330/50	550/75	1000/115
£14.49	£24.99	£26.99	£28.99	£29.99	£32.99	£33.99	£36.99	£39.99
From 10/1/22	From 10/1/22		From 6/2/22		From 6/2/22		From 10/1/22	From 10/1/22

Get in touch

If you have any questions about our offers or solutions, please reach out to your account manager. Or click the button below to request a callback.

Offices Worldwide

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