

NOTES & ACTIONS

Directory Solutions Industry Technical Forum Tuesday 28 November 2006, 10:00 – 13:30

Room G45, Telecom House, Wolverhampton, WV2 4BA

Attendees:

BT Wholesale Directory Solutions (BTWDS)	Mark Johns (MaJo) (Chair)	Dave Nunn (DaNu)	Mike Joy (MiJo)	Manbir Jandu (MaJa)
	Lian Cole (LiCo) Minutes			
ntl:Telewest	Lynne Ewington (LyEw)			
BT Exact	Steve Bedford (StBe)			
Cable & Wireless	Stephen Prior (StPr)			
lomart	Stuart Forrest (StFo)	Tom Davidson (ToDa)		

Review of Outstanding Action Points

Action Point	Issue	Owner	Status
AP 01 25/04/2006	All to review the ICD Abbreviations document attached, and provide comments to Directory Solutions (dave.nunn@bt.com). <ul style="list-style-type: none"> Update 20/06/06 – No comments / feedback from Industry received. Update 08/08/06 – MJJ asked Industry to advise if any further comments, otherwise action will be closed at next ITF. 28/11/2006 -Document review now completed. Closed 	All	Closed

Welcome, Introductions and Domestics

MaJo welcomed all to the meeting and introductions were made.

OSIS Development Update

MaJo gave the meeting the following updates:

The Web front end for OSIS development has been put on hold pending the publication of the Ofcom determination. This is due to Ofcom having announced that they intend to review the directory market

over the next twelve months, which could influence and shape any further development. This will be revisited once the final Ofcom determination has been published.

OSIS/LORS migration to Oracle 10 has not gone, as smoothly as planned, as there have been problems with performance issues. For example, when the CAT environment moved, there was a tenfold increase in the time taken to produce files.

St Be informed the meeting that BT is to move to virtual architecture, and run several applications on one platform. It is estimated that this work will be completed by the end of March 2007.

Development Cycle Two Content

DaNu presented to the meeting the Development Cycle Two notification that had been sent out to Industry in September. (please see attachment below)



Dev2 Detail.doc (83 KB)

AP 01 28/11/2006 - LyEw to confirm with Jim Buckley that a fix for PR3733 has been implemented.

MaJo informed the meeting that when ITFs were cancelled, an ITF newsletter had been issued to keep Industry informed of any changes. MaJo confirmed that to date no negative feedback had been received following the Development Cycle Two notification.

LyEw said that they welcomed the changes, as they would make working life easier.

Since the meeting Development Cycle Two CRD - 528 to remove the online Out of Order adopts functionality has been descoped. This means Out of Order adopts can only be actioned by batch. The online requirement will be added to a future release.

Change Management Register

Please see attached Change Management Register.



H:\ITF CRD Register Nov 06.xls

MiJo showed the meeting all the new CRDs that have been agreed since the last ITF and are being considered for inclusion in Development Cycle Three.

560 / 06	Retain LONI ref on cease listings	New
563 / 06	Reduce OSIS Excessive CPU usage	New
565 / 06	Ex-Directory Call Completion	New
566 / 06	Allow use of "@" symbol on OSIS and LORS	New

CRD 566 - proposes to relax all vets on use of the "@" symbol in Business name field so records containing the character can pass through LORS and OSIS without rejection.

MaJo raised his concern over CRD 566 and whether adding symbols would have any impact downstream when searching for listings.

AP 02 28/11/2006 - All to get in touch with MiJo if there are any more symbols that need to be added to CRD 566.

AP 03 28/11/2006 - All to raise any impact issues that adding symbols to OSIS might have downstream when searching for listings.

AP 04 28/11/2006 - MaJo to speak to TiHa regarding adding CRD 566 to the next IOF agenda.

Development Cycle Three Proposals

Listed below are CRDs currently proposed for Development Cycle Three. MiJo would like Industry to inform BTWDS of CRDs they would like to be considered for the next release, but asked before anyone raised a CRD that they contact BTWDS to discuss the change further. BTWDS are keen to make changes that will benefit all.

420 / 00	OSIS On-line Comments Field Expansion	Open
529 / 05	New Porting Queues	Open
532 / 05	Viewable Transaction History	Open
552 / 06	Software to update OSIS Help	Open
556 / 06	Changes to client for processing of man & L2 rejects	Open
557 / 06	Matching Cease / Activation records in SFF	Open

AP 05 28/11/2006 - All to look at Change Register and let BTWDS know if they want anything of benefit adding by the end of December 2006.

MaJo explained to the meeting that OneIT are looking to move to 90 days development cycles from beginning to end. MaJo said that he was not sure how this would work with Industry when changes to up and downstream systems maybe required. Changes could be developed, but only implemented in two pre planned releases a year.

MaJo said that Business cases are being put forward for the next financial year and that BTWDS would be grateful for any feedback with regards to the Change Register.

Integration Testing Programme

DaNu presented slides to the meeting showing the LORS/OSIS Development Integration Test Strategy. The object of the testing programme is to ensure any faults that may arise due to the changes are sorted before we go live.

(please see slides below)



LORS_OSIS Dev
Integration Test...

AP 06 28/11/2006 - DaNu to send to Industry an invite to take part in Development Cycle Two Integration Testing.

AP 07 28/11/2006 - DaNu to set up a live meeting to get more people involved with Integration Testing.

LyEw asked if the testing could be run parallel to the live data. MaJo said he was unsure of the commercial implications this would have.

AP 08 28/11/2006 - DaNu to check if there would be any commercial implications with running the testing parallel with the live data.

AOB

The attached Change Management Process document describes the change management process for managing system and interface change requests from Industry. It has been agreed by commercial representatives at Schedule 11 and was circulated prior to this meeting for review. As no comments were received during the meeting, consultation is now complete.



Change
agement Process - C

Consultation on Version 10 of the SFF document, updated to remove EDB / 999 references and a general review to reflect owners of current processes, is also complete. No comments were received at this meeting.

This document will be updated again soon to reflect changes as a result of Development Cycle Two, any comments are welcome and they will be included for review in a Version 11.



SFF ISSUE 10
updated 13.11.doc...

It was agreed that both documents would now be moved to issue status, together with the ICD Abbreviations document. Updated versions will shortly be added to the BT Wholesale website.

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AP 04 28/11/2006	MaJo to speak to TiHa regarding adding CRD 566 to the next IOF agenda.	MaJo	New
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Date of next Meeting: Tuesday 27 February 2007 - 10:00 - 14:00. Brindley Place, Birmingham