

NOTES & ACTIONS

Directory Solutions Industry Technical Forum
Tuesday 21 August 2007, 10:00 - 11:10
 Catch Up Conference Call

Attendees:

BT Wholesale Directory Solutions (BTWDS)	Dave Nunn (DaNu) Chair	Mike Joy (MiJo)	Lian Cole (LiCo) Minutes	
Virginmedia	Lynne Ewington (LyEw)	Christine Hughes (ChHu)	Paul Hoogan (PaHo)	Bryan Reid (BrRe)
BT Exact	Tony Trigg (ToTr)			
BT Retail	Kathy Peatroy (KaPe)	Spencer Dunham (SpDu)		

Welcome and Introductions

DaNu welcomed all to the call and introductions were made. DaNu informed the meeting that the call was to deliver confirmation of which CRD's were to going in the release of 23 September 2007.

Review of Outstanding Action Points

No	Issue	Owner	Status
AP 03 28/11/06	<p>All to raise any impact issues that adding symbols to OSIS might have downstream when searching for listings.</p> <ul style="list-style-type: none"> • 27.02.07 - Downstream to be sent list of symbols. AnTu advised that there would be no impact for CNM. • 24.04.07 – No comments received from Downstream. Action left open until CRD is completed, ready for development. • 24.05.07 - Virginmedia completed testing on their systems with no problems found. • 03.07.07 – Waiting outcome of CRD 566 (Allow use of “@” symbol in Business names on OSIS and LORS) Ongoing. • 24.07.07 - Action Point agreed to be kept open until Statement of Requirements has been confirmed. Ongoing • 21.08.07 - Still awaiting requirements sign-off. Ongoing 	All	Ongoing

AP 01 03/07/07	<p>MiJo to raise a new CRD to cover the requirements of CRD 528-033.</p> <ul style="list-style-type: none"> 24.07.07 - Following implementation of CRD528 and review of benefits gained, MiJo to raise a new CRD to cover the requirements of CRD 528-033. 21.08.07 - This CRD cannot be raised until CRD 528 is implemented. Ongoing 	MiJo	Ongoing
AP 02 03/07/07	<p>DaNu to speak to T Handley about holding an Operational and Technical PIR Porting Review.</p> <ul style="list-style-type: none"> 24.07.07 - Ongoing 21.08.07 - The need for a PIR agreed by T Handley, date and time to be confirmed. Discharged 	DaNu	Discharged
AP 04 03/07/07	<p>BTWDS to consider the use of the '@' symbol as the first character in a listing, and also capture Industry's views on the matter at the next Industry Operational Forum (IOF).</p> <ul style="list-style-type: none"> 24.07.07 - Issue to be raised at next IOF and implications to be discussed. Ongoing 21.08.07 - To be discussed as agenda item at the next IOF due to be held 11.09.07. LyEw confirmed that Virginmedia do have listings with the @ symbol in the first position, but none with a colon. However, these volumes are low. Ongoing 	BTWDS	Ongoing

OSIS Development Update

DaNu informed the meeting that as of today the following three CRD's are planned for the 23 September 2007 release.

- **CRD 420 - Expansion of on-line comments**
- **CRD 552 - OSIS Help**
- **CRD 527 - Processing Partial Postcodes**

CRD 527 has completed CAT testing and is in regression.

ToTr informed that all CRD's need to have completed testing by Friday 24 August 2007 so that Radia testing is complete before the client release date.

KaPe asked if this release was a download application. DaNu confirmed that it was and notification of this had previously been sent to industry.

AP 01 21/08/2007 - MiJo to ensure that Industry is given confirmation that the 23 September 2007 client release is going ahead by 31 August 2007.

2007/2008 Development Issues

CRD 528 - Changes to Porting Process, Advance Adopts

MiJo announced to the meeting that disappointingly, CRD 528 has been deferred for the 23 September release. The CRD needed additional development, which has required a lot of extra system testing. The new implementation date for this CRD will be 20 October 2007.

CRD 566 - Use of the '@' symbol in Name Field

The meeting discussed the use of the '@' symbol in the name field and decided that further discussions would be needed at the next IOF due to be held 11 September 2007.

KaPe said that her only concern with the CRD is that it would allow customers to trade using their email address as the trading name and is this operationally acceptable.

AP 02 21/08/2007 - MiJo to ask EwWa if there would be any commercial or operational issues with allowing the use of the '@' symbol in the name field.

CRD 577 - Matching Cease and Activates. CAR File Requirements

DaNu informed the meeting that the CAR file sent back for matching cease and activates will be Business as Usual as there is no particular reason for sending a CAR file that indicates no data change.

AOB

BrRe explained to the meeting that Virginmedia would be interested in working with BTW DS to try and develop an automated method of ceasing any additional listings that exist, when an Advance Adopt was sent to adopt a Main listing for a given telephone number.

MiJo advised that there could be an existing process that we can utilise to accommodate this process and said that he would be happy to assist BrRe in raising a CRD.

AP 03 21/08/2007 - MiJo to contact BrRe and assist in raising a CRD.

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Date of Next Meetings: Thursday 27 September, Brindley Place, Birmingham