

ITF Licensed Customer & Supplier Meeting No. 7

Tuesday, 13th July 2004

Open Action Point Summary

Action Point	Issue	Owner	Status
AP02 25.03.04	<p>BT Contact to investigate whether text could be coloured in the queues screen to see who owns what jobs/problems.</p> <p>Update 19.05.04 – MaJ requires clarification of action point.</p> <p>Update 13.07.04-BTr stated that this action related to the fact that when people were working in queues on ORS they should only be able to see what was relevant to them.</p> <p>Update 19.07.04-BTr and BT Contact discussed. this is no longer required.</p>	MaJ	Open
AP03 19.05.04	<p>Industry to submit their single points of contact for both e2e and parallel run to ors.e2e.testing@bt.com</p>	BT Contact	Open

ITF 13/07/04

Action Point	Issue	Owner	Status
AP 01 13.07.04	PM to distribute to registered E2E participants the structure of the previously run Supplier/Licensee testing knowledge awareness sessions.	PM	Open
AP 02 13.07.04	<p>BT Contact Supplier and Customer Relationship teams to contact those within industry participating in E2E and determine-</p> <ul style="list-style-type: none"> • how many people will be involved in their testing programme • the single point of contact for E2E within their organisation • to ensure that they share their approach to testing and data requirements • to obtain feedback from participants to ensure that BT Contact can gauge their progress 	TF/DM	Open
AP 03 13.07.04	Suppliers to advise if the use of SFF version 9 messages in ORS will cause problems.	MaJ	Open
AP 04 13.07.04	Areas covered by downstream training to be added to the ITF slide pack.	PM	Open
AP 05 13.07.04	Possibility of email facility being attached to Trouble Tickets to be added to the phase 2 functionality	MaJ	Open

	register.		
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ORS Technical/Commercial Forum 02.02.04

Action Point	Issue	Owner	Status
AP 02 02.02.02	<p>SI to talk to BTR about the process to deal with phonebook and DQ specific entries when ORS will hold a single listing against multiple areas and to send out a policy statement advising industry.</p> <p>Update 19.05.04 - Feedback from Industry indicates that this is intended to cover a policy statement relating to how Phonebook listings would be handled in the new database and this is still being discussed with BT Retail, after which a policy statement will be released.</p>	SI	Ongoing
AP 04 02.02.04	<p>BT Contact to work on an SFF evolution strategy and present this to industry for their input.</p> <p>Update 19.05.04 - The Strategy Document is being drafted currently and will be presented to industry when complete.</p> <p>Update 13.07.04 – work in progress.</p>	SuM	Ongoing