

Briefing Audience:

All eCo Order Users

ECO ORDER: PLANNED UPGRADE

Siebel platform upgrade from Version 6 to Version 7

BT Wholesale is upgrading the platform which one of our ordering systems (eCo Order) currently runs on. The current Siebel (version 6.0) platform is currently being redesigned to provide additional functionality to you.

In the interim period, the existing functionality and look will remain unchanged and you will be able to continue to place orders via eCo Order as usual.

It is expected that the new Siebel (version 7.0) platform known as **One Siebel** will be available for use in late 2006/early 2007. The Customer migration to OneSiebel is planned for November 2006 through to February 2007. All current BT Wholesale eCo Order users will be migrated across in a phased manner. Your BT Wholesale Account Manager will be able to advise you of when you will be migrated, later in the year.

We will contact you again closer to the launch date with further details.

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