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**Briefing Audience:**

Communication Providers

## Wholesale Calls

### Service Provider Information Note

Information Note to Wholesale Calls Communications Providers (CPs)

#### Wholesale Calls Enhancements

BT Wholesale has developed further enhancements to the Wholesale Calls Line Independent (WCLI) service. This briefing describes the new functionality that will be deployed in the forthcoming release. Launch dates for each enhancement are detailed below.

#### **Removal of Existing Call Bars when End Users change Communication Provider**

This will be effective from the 20<sup>th</sup> September 2006.

This enhancement will remove all existing call bars from an End User's line when they move from one Communication Provider (CP) to another CP, with the following exceptions:

- Incoming Call Barring
- WA PSTN Temporary Out of Service
- WA ISDN2 Temporary Out of Service
- TOS WA ISDN30e
- TOS WA ISDN30 DASS
- WA ISDN Temporary Out of Service (PSTN 1 & 2)
- W/A Route to Credit Control (SMAS)
- Wholesale ISDN 30 Debt Management OCB
- SP Digital Debt Management OCB
- Debt Management OCB 1<sup>st</sup> Line – Wholesale Access
- Wholesale Debt Management OCB 1<sup>st</sup> Line
- Debt Management OCB ADDTL LINE Wholesale Access

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If, when an End User moves to your service, you wish to remove any of these bars, or add bars not listed here, you will need to do this through the normal processes. Currently the process is to make the request via the BTW Portal or by emailing direct to FastPeter. Files will also be sent to DEDS via SFTP from 1st September 2006. This is then automatically passed to FastPeter.

### CPS Notifications

The current notification file is to be withdrawn from 20<sup>th</sup> September 2006. It will be replaced by an enhanced notification file (the WCLI Notification file). This notification file will cover the following scenarios: End Users moving from WCLI to CPS; End Users moving from WCLI to a BT Retail Calls Package (where BT Retail own the relationship for the line); End Users terminating the network service e.g. Stops, ceases, house moves, re-numbers. As with the CPS file, you will receive both "pending" and "actual" notifications.

The WCLI Notification file will be called "report.csv", and will be in CSV format. A "dummy" file is shown below. The fields, from left to right, are:

**CLI** (with leading zero); **Order Type** (STOP, CEASE and PROVIDE); **Order Status** (PENDING, ACTUAL and IGNORE PENDING CEASE); **OED** (Order Entered Date); **CRD** (Customer Required Date); and the **SPID** (The ID of the losing SP).

123456789			27/07/200	03/07/200	12345678
0	STOP	PENDING	6	6	9
123456789		IGNORE PENDING	27/07/200	03/07/200	12345678
0	STOP	CEASE	6	6	9
123456789			27/07/200	03/07/200	12345678
0	STOP	PENDING	6	6	9
123456789			27/07/200	03/07/200	12345678
0	CEASE	PENDING	6	6	9
123456789			26/07/200	04/07/200	12345678
0	STOP	PENDING	6	6	9
123456789			27/07/200	03/07/200	12345678
0	STOP	PENDING	6	6	9
123456789			27/07/200	03/07/200	12345678
0	STOP	ACTUAL	6	6	9

If an end user with a Wholesale Calls package moves to a competing Wholesale Calls Service Provider, those notifications will continue to be sent out from the BT Wholesale Portal.

### SFTP (Secure File Transfer Protocol) Provision

Currently the processing of Call Barring and Route-to-Number orders is achieved via email. This enhancement will create an automated process using an SFTP interface (DEDS), as well as via the existing email channel. This enhancement will be deployed on the 1<sup>st</sup> September 2006.

### Notification of Order Status

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This development enhances the current notification, so that both Reason code and Reason code text are made visible to Communication Providers. This enhancement has been deployed.

**For any queries please contact your BTW Account Manager**

**LEGAL NOTICE**

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