

## **CPS Change of Address. New Number and Retailed ID to Losing CP**

**Briefing Audience:**

Carrier Pre-select Operators

### **Interconnect Notification (Ref: 03907)**

This briefing is a reminder to all CPSOs that BT Wholesale will be introducing a new functionality to the CPS Order Gateway on **8<sup>th</sup> October 2007**.

The new functionality will support the CPS Change of Address, New Number and the sending of the Gaining Retailer Identity to the Losing CPSO.

CPSOs will be able to request "set up" of CPS on a new line following a Change of Address, New Number by using the "magic number" contained in the "Pending & Actual" notifications. The use of this "magic number" will reduce the CPS Set up lead time on the new number.

**Please Note:** This enhancement is restricted to lines currently on BT's legacy system. A change to accommodate WLR3 is being developed and will be announced in due course.

The passage of the gaining Retailer Identity details to the losing CPSO is on the understanding that the losing CPSO will only make the Retailer Identity information available where the end user/line owner has made an accusation of "Mis Selling".

#### **Action required by CPSOs**

To ensure that you can benefit from these developments, we ask that you update your systems that interface with BT Wholesale's CPS Ordering system before implementation on **8<sup>th</sup> October 2007**.

#### **Deployment**

There will be no disruption to operational services as the new functionalities will be deployed on Sunday, 7<sup>th</sup> October. All orders already in-flight will not be affected.

On Monday, 8<sup>th</sup> October the CPS Gateway will be open for normal business. To verify the stability of the CPS Gateway, BT Wholesale will control the volume throughput of orders between 8am and 10:30am.

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To check that there are no Industry issues as a result of the deployment, an Industry review conference call will take place at 11am on Monday 8<sup>th</sup> October 2007, hosted by Martin Baker, Chairperson of the CPS Industry IT Group. The Conference No is: 0800 358 1182. Access code 84413785

If you have any queries please contact your BT Commercial Manager.

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